

## **ACCOMMODATION POLICIES**

- ✓ During check in, you must show your identification document ( passport and immigration card). We will ask for a copy of your ID document and immigration card in case local authorities perform a control.
- ✓ In case of under age in companion of both parent, it will be required to show children passport. Under age alone or in companion with another adult will be required the authorization document of both parent.
- ✓ Two adults are allowed per room, Antal Hotel does not have additional beds. Children under 8 years old are allowed to stay in the same room with parents. In case of 2 children we offer coneccting rooms.
- ✓ Every guest must sign the registration card.
- ✓ Check in by 3:00 pm, Check out by 12:00 noon.
- ✓ Early check in since 08:00 am, it is according to availability with an additional 50% charge a daily rate.
- ✓ Late check out until 06:00 pm, it is according to availability with an additional 50% charge a daily rate.
- ✓ Early Departure will be charged according of stayed night. In case leaving the room after 12:00 noon Antay Hotel & Spa will charge an additional night.
- ✓ Reservations that were cancelled within the 48 hours and modifications within 24 hours, will not receive any charge.
- ✓ In case of No Show and the cancellation in less than 48 hours the first night fee will be charged.
- ✓ Each reservation must have a guarantee with a credit card number and expiration date. Antay Hotel & Spa will perform a guarantee charge at the moment of the check in considering the price of your residency time and extras (Restaurants, Wellness Center, Frigobar, Casino, penalties, etc.)
  - Passengers with payment limited to accommodation from an external agent must give a credit card number as a guarantee for extra charges.
- Pets are not allowed.
- ✓ Smoking on the entire building will result on a 100 USD fine.
- ✓ The use of bathrobes is allowed only in Wellness Center and rooms, otherwise there will be a charge of USD 100.
- ✔ Buffet breakfast, welcome drink, free access to Luckia Casino and to the Wellness Center are included in your reservation. Spa therapies are not included.